

## Performance Dashboard : Explanations and definition of Red / Amber / Green statuses

Item Reference Number	Section of dashboard	Title	Purpose	RED	AMBER	GREEN
1 (1A)	P1 column 1 graph 1A	Staff turnover Permanent (Rolling 12 months)	This graph illustrates staff turnover across the whole organisation on a 12 month rolling basis, compared to the national figure.	Greater than 12.5%	Greater than .9.4% and less than or equal to 12.5%	Less than or equal to 9.4%
2 (1B)	P1 column 1 graph 1B	Current absence trends (Rolling 12 months)	This graph illustrates absence trends across the whole organisation on a 12 month rolling basis, compared to the national figure.	Greater than 9.7%	Greater than 7.4% and less than or equal to 9.7%	Less than or equal to 7.4%
3 (1C)	P1 column 1 graph 1C	Time taken to recruit	This graph illustrates time taken to fill vacant roles across the whole organisation. Commentary identifies any risk areas.	Greater than 4 months	Greater than 2 months and less than or equal to 4 months	Less than or equal to 2 months
4	P1 column 1 Commentary Box	Diversity commentary box and dashboard indicator	Dashboard indicator status determined by RAG criteria	Diversity scheme not up to date	Diversity scheme behind schedule	Diversity scheme in place and compliant
5 (1D)	P1 column 1 graph 1D	% Staff age by grade	This graph illustrates a breakdown of the percentage of staff by age and grade across the organisation	Greatly increased gaps in staff grade by age.	slightly increased gaps in staff grade by age	reduction in gaps in staff grade by age.
6 (1E)	P1 column 1 graph 1E	% Staff grade by gender	This graph illustrates a breakdown of the percentage of staff by grade and gender across the organisation	Greatly increased gaps in staff grade by gender.	slightly increased gaps in staff grade by gender.	reduction in gaps in staff grade by gender.

7 (1F)	P1 column 1 graph 1F	% of BME staff compared to Greater Manchester BME profile	This graph illustrates the current BME profile across the whole organisation, compared to the Greater Manchester figure.	Variance from Gtr Mcr levels <ul style="list-style-type: none"> <li>Greater than 3% lower than Gtr Mcr Level</li> </ul>	Variance from Gtr Mcr levels <ul style="list-style-type: none"> <li>Up to or equal to 3% lower than Gtr Mcr Level</li> </ul>	Variance from Gtr Mcr levels <ul style="list-style-type: none"> <li>equal to or greater than Gtr Mcr Level</li> </ul>
8 (2A)	P1 column 2 , Section 2,part 2A	KPIs	This section provides commentary and current status of all of the business KPIs.	Each KPI has set boundaries	Each KPI has set boundaries	Each KPI has set boundaries
9 (2B)	P1 column 2, Section 2 part 2B	Business Plan indicators	This section highlights exceptions within the Business Plan indicators and overall ratings for each objective.	Majority of objective are more than 1 month behind milestones set	Majority of objective are 0-1 month behind milestones set	Majority of objective are On –track or ahead of milestones
10	P1 column 3 Dashboard indicator	Projects overall dashboard indicator	Dashboard indicator status determined by RAG criteria	Project is more than 1 month behind milestones set	Project is between 0 and 1 month behind milestones set	Project is On –track or ahead of milestones
11 (3A(ii))	P1 column 3 graph 3A(i)	Projects – Percentage completed and status	This graph illustrates percentage of project completed. The colour indicates whether they are on target .	Project is more than 1 month behind milestones set	Project is between 0 and 1 month behind milestones set	Project is On –track or ahead of milestones
12 (3A(ii))	P1 column 3 graph 3A(ii)	Research projects - status	This chart shows the current research projects that are being undertaken. The colour indicates whether they are on target.	Project is more than 1 month behind milestones set	Project is between 0 and 1 month behind milestones set	Project is On –track or ahead of milestones
13	P1 column 3 commentary box	Projects commentary box	This sections provides commentary on the status of current projects	N/A	N/A	N/A

14	P1 column 3 commentary box	Corporate risk register – commentary and overall dashboard indicator	This sections provides commentary on either changing risks o r the three top risks	Aggregate position across all risks is red	Aggregate position across all risks is amber	Aggregate position across all risks is green
15 (3B(ii))	P1 column 3 graph 3B(i)	Corporate risk register – Risk graphic 3B(i)	This graphic shows current corporate risks and their status.	High Likelihood and Impact	Medium to high Likelihood and Impact	Low to medium Likelihood and Impact
16 (4A)	P1 column 3 graph 4A	Current variance Graph	This dashboard shows the current variance against budget	Variance: <ul style="list-style-type: none"> <li>• Greater than -4%</li> <li>• Greater than +2%</li> </ul>	Variance: <ul style="list-style-type: none"> <li>• Between -2% &amp; -4%</li> <li>• Between +2% and +4%</li> </ul>	Variance between 0% to -2%
17 (4B)	P1 column 3 graph 4B	Cumulative forecast	This graph illustrates actual cumulative spend against forecast cumulative budget	See financial variance dashboard (item 16)	See financial variance dashboard (item 16)	See financial variance dashboard (item 16)
18	P1 column 3 Commentary box	Financial control commentary box	This commentary provides explanation about the financial position.	N/A	N/A	N/A
19 (5A)	P2 column 1 graph 5A	Referrals received by decision type	This graph shows a breakdown of referrals to SfE by local standards committees.	Very low or very high	Lower than usual referral	Average levels received, low
20	P2 column 1 Commentary box and dashboard indicator	Referrals received – commentary box and dashboard indicator	This section provides commentary on trends and assumptions within the referral received data. Dashboard indicator status determined by RAG criteria	N/A	N/A	N/A

21 (5B)	P2 column 1 graph 5B	Volume of open cases by age	This graph illustrates the age profile of open cases.	Greater than 12 months	Greater than 6 months and less than or equal to 12 months	Less than or equal to 6 months
22	P2 column 1 Commentary box and dashboard indicator	Volume of open cases commentary box and dashboard indicator	This section provides commentary on trends and highlights within the age profile data relating to cases investigated by SfE. Dashboard indicator status determined by RAG criteria	N/A	N/A	N/A
23 (5C)	P2 column 1 graph 5C	Cases accepted against cases closed with open caseload trend	This graph shows the current open caseload.	N/A	N/A	N/A
24	P2 column 1 Commentary box and dashboard indicator	Cases accepted against cases closed commentary and dashboard indicator	This section provides commentary on trends and highlights within the age profile data relating to the open caseload data of cases investigated by SfE. Dashboard indicator status determined by RAG criteria	N/A	N/A	N/A
25 (5D)	P2 column 1 , Graph 5D	Time taken to close cases	This graph illustrates time taken to close cases investigated by SfE.	Greater than 9 months	Greater than 6 months and less than or equal to 9 months	Less than or equal to 6 months

26	P2 column 1 , commentary box and dashboard indicator	Time taken to close cases commentary box and dashboard indicator	This section provides commentary on trends and highlights within the data relating to time taken to close cases investigated by SfE. Dashboard indicator status determined by RAG criteria	N/A	N/A	N/A
27	P2 column 2 Section 6	Customer satisfaction commentary box	This commentary box is intended to summarise all available customer feedback data	To be defined with investigation feedback measurement systems	To be defined with investigation feedback measurement systems	To be defined with investigation feedback measurement systems
28	P2 column 2 Section 6	Customer satisfaction dashboard indicator	Dashboard indicator status determined by RAG criteria	Mainly bad feedback	Mixture of good and bad feedback	Mainly good feedback
29	P2 column 2 Section 7	News commentary box	This commentary box is intended to contain high level soundbites not specifically contained in other reports	N/A	N/A	N/A
30 (8A)	P2 column 3 graph 8A	Non compliance with legislation about SC composition	This graph gives comparative data on non compliances with legislation of the composition of local standards committees	Greater than 50% increase in non compliances	Greater than 5% and less than or equal to 50% increase in non compliances	Decrease or up to and including 5% increase in non compliances

31	P2 column 3 commentary box and dashboard indicator	Non compliance with legislation about SC composition commentary box and dashboard indicator	This section provides commentary on trends and highlights relating to non compliance with legislation by local standards committees . Dashboard indicator status determined by RAG criteria when agreed.	N/A	N/A	N/A
32 (8B)	P2 column 3 graph 8B	Outstanding local investigations	This graph shows an age profile of the percentage of outstanding investigations by local standards committees	Greater than 12 months	Greater than 6 months and less than or equal to 12 months	Less than or equal to 6 months
33	P2 column 3, commentary box and dashboard indicator	Outstanding local investigations commentary box and dashboard indicator	This section provides commentary on trends and highlights relating to outstanding local investigations by age. Dashboard indicator status determined by RAG criteria	N/A	N/A	N/A
34 (8C)	P2 column 3 graph 8C	Local framework – trends in initial assessment results	This graph shows quarterly trend data relating to initial assessment results by local standards committees	Greater than 20%	Greater than 10% and less than or equal to 20%	Less than or equal to 10%
35	P2 column 3, commentary box and dashboard indicator	Local framework – trends in initial assessment results – commentary box and dashboard indicator	This section provides commentary relating to the quarterly trend data on initial assessment results by local standards committees when agreed	N/A	N/A	N/A

36 (8D)	P2 column 3 graph 8D	Local framework – Outcome profile of closed cases	This graph gives trend data for investigation outcomes on closed local framework cases greater than six months old	For further discussion by SMT	For further discussion by SMT	For further discussion by SMT
37	P2 column 3, commentary box and dashboard indicator	Local framework – investigation outcomes (cases 6 months old plus) - commentary box and dashboard indicator	This section provides additional information relating to the number and type of outcome by local standard committees. Dashboard indicator status determined by RAG criteria when agreed	N/A	N/A	N/A